## Tinybird Data Sub-Processors

**Part A**: Sub-Processors processing personal data included in data uploaded by Customer or Authorised Users to the Tinybird Platform, as part of the Services.

| Sub-Processor | Service Provided | Location of Processing |
|---|---|---|
| Amazon Web Services, Inc. | cloud infrastructure | EEA, USA |
| Google Cloud EMEA Limited | cloud infrastructure | EEA (or USA for USA-based customers) |
| Trileuco Solutions S.L.U. (YepCode) | for server-side script execution and integration orchestration when using the Tinybird S3 Connector to import data from S3 | UK and EEA |

**Part B**: Sub-Processors processing personal data pertaining to Tinybird's prospects, customers, partners, and service providers, as part of Tinybird's general operations.

| Sub-Processor | Service Provided | Location |
|---|---|---|
| Atlassian Pty Ltd (Jira) | customer support-related issue tracking and management SaaS | USA |
| Basecamp, LLC | project management tool for software improvement and operational projects | USA |
| Clazar | cloud platform  to manage listings, private offers, and contracts via the Google Cloud and AWS Marketplaces | USA |
| Common Room, Inc. | enhance the quality and relevance of interactions that Tinybird has with prospective customers | USA |
| Functional Software, Inc. (d/b/a Sentry) | identify, monitor, and alert Tinybird to problems that are occurring in the Tinybird Platform | USA |
| GitLab | issue tracking and SDLC orchestration | USA |

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|---|---|---|
| Google Cloud EMEA Limited | Tinybird IT for email, calendar, and file sharing; backup support ticket mechanism | EU, USA |
| Hubspot | marketing CRM | USA |
| JIRA | customer support | Australia |
| Mailgun | enable sending, receiving, and tracking of transactional emails sent by Tinybird to Authorised Users | USA |
| Okta Inc. (Auth0) | Authorised User identity storage, authentication, and management | USA |
| OpenAI, L.L.C. | enterprise search assistant for knowledge management and retrieval; optional tool for assistance with modeling | USA |
| Orb, Inc. | billing management tool for accurate Customer billing | USA |
| Pineapple Technology Ltd. (d/b/a incident.io) | incident management tool used to alert Tinybird's on-call team of incidents | EEA |
| SalesLoft | sales engagement platform | USA |
| Salesforce | sales CRM | USA |
| Session Rewind | analytics | USA |
| Slack Technologies, Inc. | Tinybird corporate IT for chat and collaboration | EU, USA |
| Stripe | payment platform processing credit card information of Tinybird's Developer Self-Service customers | USA |
| Uptime Robot Service Provider Ltd. | alerts and status pages | USA |
| Zoominfo | sales intelligence tool | USA |